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# Covid – 19 safety protocol information

Hotel Marvel \*\*\*\* All Inclusive

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## Cleanliness

- Disinfection of all high contact points and surfaces in public area every hour.
- Additional contactless guest sanitization stations in public areas.
- PPE is provided to guests and staff upon request.





# Social distancing

- We safeguard physical distance.
- We encouraging proper / 1.5-2 m / social distancing by using signage.
- Limited usage of lifts.





## Guest rooms

- All guest rooms are cleaned paying special attention to highly touched places.
- Room cleaning during stay is subject to guest preferences.
- Special disinfection measures after each guest.





## Food & Beverage area

- All dining areas are frequently disinfected including all dining tables and chair.
- All cleaning and disinfection measures follow the established guidelines.
- All kitchen and preparation stations are deep cleaned and disinfected after use.





# Employee training

- We conducted intensive training sessions with every member of our teams. Awareness and knowledge are key to the consistency.
- PPE (mask and gloves) are available for each of our employees.



# Response and protocols

We have embedded specific Covid-19 protocols which include:

- Coordination for medical assistance;
- Frequent disinfection and deep cleaning of all high-traffic points and areas;
- Observation of keeping the Covid-19 preventing policy.



## Covid-19 Prevention rules

We expect our guests to observe the Covid-19 prevention rules as:

- Usage of masks in the common area inside the hotel as lobby, corridors, dining areas, elevators.
- To keep social distancing 1.5 -2 m in the common areas as lobby, dining area, bars, corridors.
- Usage of PPE ( masks and gloves) in the dining area.

